

Medical: Prudent Buyer PPO/EPO

How to Find a Provider

Visit <https://www.anthem.com/ca/find-care/> and select one of the 3 options to search for providers.

- [Log in to Find Care](#) to access your personalized portal and elected plan;
- Use [Member ID for Basic Search](#) if you know your 3 digit prefix. (first 3 values of your ID Number on your ID Card)
- Click [Basic search as a guest](#) to enter your plan.

Searching as a Guest? Follow the steps below.

STEP 1

Complete the fields with the following selections:

- What type of care are you searching for? Use drop down to select: [Medical Plan or Network](#)
- Your plan is offered in California. Use drop down to select: [California](#)
- How do you get health insurance? Use drop down to select: [Medical \(Employer-Sponsored\)](#)
- Select a plan or network. Use drop down to select [Prudent Buyer PPO/EPO](#)
- Click [Continue](#)

STEP 2

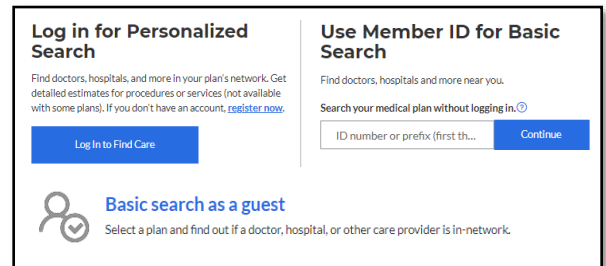
Enter the Zip Code in the far-left box for the location you are searching for a provider. You then have two ways to narrow your search:

- Option 1: Enter in the [Physician's Name, Specialty, NPI or license number](#) in the Search Box. The results will appear below and you can select the provider name or click [View All](#).
- Option 2: Scroll down and click one of the Search by Care Provider boxes. The results will appear on a new screen, click the physician's name to obtain additional details.

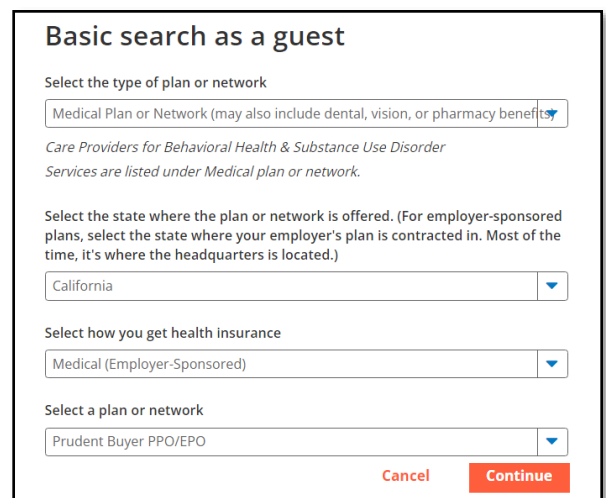
STEP 3

View your search results.

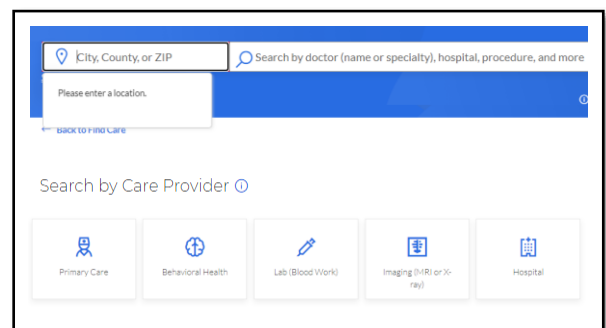
- Click the  printer icon to print the results of your search.
- Click on a provider name to see more details.



The screenshot shows two search options. On the left, 'Log in for Personalized Search' includes a link to 'Log In to Find Care'. On the right, 'Use Member ID for Basic Search' includes a field for 'ID number or prefix (first th...)' and a 'Continue' button. Below these is a 'Basic search as a guest' section with a person icon and text: 'Select a plan and find out if a doctor, hospital, or other care provider is in-network.'



The screenshot shows the 'Basic search as a guest' form. It has a title 'Basic search as a guest' and a section 'Select the type of plan or network' with a dropdown menu showing 'Medical Plan or Network (may also include dental, vision, or pharmacy benefits)'. Below this is a note: 'Care Providers for Behavioral Health & Substance Use Disorder Services are listed under Medical plan or network.' The next section is 'Select the state where the plan or network is offered. (For employer-sponsored plans, select the state where your employer's plan is contracted in. Most of the time, it's where the headquarters is located.)' with a dropdown menu showing 'California'. The next section is 'Select how you get health insurance' with a dropdown menu showing 'Medical (Employer-Sponsored)'. The final section is 'Select a plan or network' with a dropdown menu showing 'Prudent Buyer PPO/EPO'. At the bottom right are 'Cancel' and 'Continue' buttons.



The screenshot shows the search results page. At the top, there is a search bar with a location field (City, County, or ZIP) and a search field (Search by doctor (name or specialty), hospital, procedure, and more). Below the search bar is a section titled 'Search by Care Provider' with five buttons: 'Primary Care', 'Behavioral Health', 'Lab (Blood Work)', 'Imaging (X-Ray or % ray)', and 'Hospital'. Each button has a corresponding icon.

Looking to estimate your cost?

View estimated member liability by registering and logging into [anthem.com](https://www.anthem.com) or on the Sydney Health mobile app. From [Anthem.com](https://www.anthem.com), select **Find Care & Cost**. From the Sydney Health app, select the **Care** icon and then select **Find Care & Cost**. Search for the procedure you would like to estimate your cost for.

